Frequently Asked Questions:

• **What color hair will lasers NOT work on?** Blonde, red, white and grey hair.

• **How many treatments do I need?** Usually 6-8 will give you sustained reduction.

• **Can I use one Coupon for multiple areas?** No. 1 Coupon = 1 Area

• **How long will my first visit take?** Anywhere from 10 minutes to an hour.

• **Are there any additional costs, such as taxes or gratuity?** There are no hidden fees or additional costs. Whether or not you decide to tip and how much, is at your discretion.

• **Can I get multiple areas treated on the same visit?** Absolutely!

• **What medical condition(s) may prevent me from getting laser hair removal?** Every situation is unique. Your consultation will include going over your medical history to determine any contraindications.

• **What does "Bikini Line" mean?** The crease where the leg meets the pelvic bone, and one inch down the leg.

• **What does the chin cover?** The area under your mouth, ending at the jawline.

• **Who does the treatments?** An experienced, Licensed Medical Professional, who is legally allowed to perform Laser Hair Removal.

• **Can I trade in this Coupon for cash or towards another service of the same value?** Typically, No. Coupon deals have absolutely no cash value, and can only be used towards 6 sessions of laser hair removal on a small body area.

• **Why can't I leave a voice message?** Discounts on services tend to result in a high volume of phone calls, leaving clients frustrated at failed attempts to get in touch with someone, lost or misunderstood messages and a longer call back time. Our online Service Inquiry system, which can be found on our home page under "Contact Us", provides a much easier and reliant way to let us know that you are waiting to be contacted. If you have not been contacted in 2 days, please submit another Service Inquiry.

• **What is your cancellation policy?** All appointments must be cancelled or rescheduled 48 hours in advance or will count as a "Service Given". Please be considerate of our other clients who are also trying to get in as soon as possible.

• **What are your hours?** Clients will be seen by appointment only. We do not accept walk-in appointments.

****Once you have booked your appointment, we encourage you to follow us on Facebook. Any last minute cancellations will be posted here, the first response by phone will fill the slot.**